

I already have my own Microsoft account (I use Teams for work, have a Hotmail.com or live.com account); can I access the school information with this?

A: No, the St Mary's Primary School Teams area is only accessible using the school provided login that has been given to your child.

Either:

1. Log out of your own account, then log in with your child's accounts.
2. If you know how to open a Private Browsing or Incognito window in your web browser and log in to the school Teams in that window (this means it won't get mixed up with the school account).

More detail of how to do this can be found here

If you use Chrome here is Google's guide to doing this:

<https://support.google.com/chrome/answer/95464?co=GENIE.Platform%3DDesktop&hl=en>

If you use FireFox here is Mozilla's guide:

<https://support.mozilla.org/en-US/kb/private-browsing-use-firefox-without-history>

3. Use a different web browser for your child's account (maybe Chrome, Firefox etc); this also means there won't be a conflict.